

Lao People's Democratic Republic
Peace Independence Democracy Unity Prosperity

Lao Airlines State Enterprise
Korea Branch



Ref No. 009 / QV KR

Date: 31 Mar 2025

NOTICE

To: General Sales Agent (GSA) And All BSPs in Korea.
Re: Implementation for Manual Change and Manual Refund.

Lao Airlines (QV) would like to provide an update to the notice No. 300/QV-LA issued on June 25, 2024.

Lao Airline (QV) would like to inform that:

1. Agents are permitted to process manual changes and manual refunds until the relevant systems fully support automatic changes and automatic refunds.
2. Ticket is issued from April 01, 2025 , refund of YQ surcharge is permitted.

All other conditions in notice No. 300/QV-LA issued on June 25, 2024, remain unchanged.

Please be informed accordingly and strictly follow this notice.

Your sincerely,



Somphong XAYSANA
Lao Airlines Korea General Manager